

Fund Name: **Peoplcare Health Insurance**  
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Chief Executive Officer: Louise Leaver

Claims Enquiries: Customer Service team – 1800 808 690  
 Membership Enquiries: Customer Service team – 1800 808 690  
 Eligibility Check: <https://echeck.hams.com.au>

**To confirm patient eligibility and membership level of cover please visit the Eligibility Check website above or contact the fund prior to admission.**

| Peoplcare Hospital Product Suite - March 2021                   |   |                                |                                |                                |                            |
|---|---|--------------------------------|--------------------------------|--------------------------------|----------------------------|
| Hospital Treatments & services by clinical category             | Gold Hospital   | Silver Plus Hospital           | Silver Hospital                | Bronze Hospital                | Basic Plus Hospital        |
| Rehabilitation  | ✓   | ✓                              | R                              | R                              | R                          |
| Hospital Psychiatric Services                                   | ✓   | R                              | R                              | R                              | R                          |
| Palliative Care   | ✓   | ✓                              | R                              | R                              | R                          |
| Brain & Nervous System  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Eye (not cataracts)   | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Ear, nose and throat  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Tonsils, adenoids and grommets                                  | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Bone, joint and muscle  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Joint reconstructions   | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Kidney and bladder  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Male reproductive system  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Digestive system  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Hernia and appendix   | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Gastrointestinal endoscopy                                      | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Gynaecology   | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Miscarriage and termination of pregnancy                        | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Chemotherapy, radiotherapy and immunotherapy for cancer         | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Pain management   | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Skin  | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Breast surgery (medically necessary)                            | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Diabetes management (excluding insulin pumps)                   | ✓   | ✓                              | ✓                              | ✓                              | X                          |
| Heart and vascular system                                       | ✓   | ✓                              | ✓                              | X                              | X                          |
| Lung and chest  | ✓   | ✓                              | ✓                              | X                              | X                          |
| Blood   | ✓   | ✓                              | ✓                              | X                              | X                          |
| Back, neck and spine  | ✓   | ✓                              | ✓                              | X                              | X                          |
| Plastic and reconstructive surgery (medically necessary)        | ✓   | ✓                              | ✓                              | X                              | X                          |
| Dental surgery  | ✓   | ✓                              | ✓                              | X                              | ✓                          |
| Podiatric surgery (provided by an accredited podiatric surgeon) | ✓   | ✓                              | ✓                              | X                              | X                          |
| Implantation of hearing devices                                 | ✓   | ✓                              | ✓                              | X                              | X                          |
| Cataracts   | ✓   | ✓                              | X                              | X                              | X                          |
| Joint replacements  | ✓   | ✓                              | X                              | X                              | X                          |
| Dialysis for chronic kidney failure                             | ✓   | ✓                              | X                              | X                              | X                          |
| Pregnancy and birth   | ✓   | X                              | X                              | X                              | X                          |
| Assisted reproductive services                                  | ✓   | X                              | X                              | X                              | X                          |
| Weight loss surgery   | ✓   | X                              | X                              | X                              | X                          |
| Insulin pumps   | ✓   | ✓                              | X                              | X                              | X                          |
| Pain management with device                                     | ✓   | ✓                              | X                              | X                              | X                          |
| Sleep Studies   | ✓   | ✓                              | X                              | X                              | X                          |
| <b>Excess Options</b>   | <b>Gold Hospital</b>  | <b>Silver Plus Hospital</b>    | <b>Silver Hospital</b>         | <b>Bronze Hospital</b>         | <b>Basic Plus Hospital</b> |
| Choice of Excess  | ✓   | ✓                              | ✓                              | ✓                              | ✓                          |
| Excess Amount   | \$250<br>\$500<br>\$750 (from 1/4/2019)   | \$500<br>\$750 (from 1/4/2019) | \$500<br>\$750 (from 1/4/2019) | \$500<br>\$750 (from 1/4/2019) | \$500<br>\$750             |
| Overnight Stays   | Excess is paid once per person per financial year (to a maximum of twice per family policy) no matter how many times a person may be hospitalised. The full excess applies to overnight admissions in public and private hospitals and a half excess applies to day admissions. Excess does not apply to dependant children under the age of 21 years on family policies. |                                |                                |                                |                            |

| Peoplcare Closed Hospital Suite - February 2019     |                  |              |                |                 |
|---|------------------|--------------|----------------|-----------------|
| Hospital Treatments & services by clinical category | Premium Hospital | Mid Hospital | Basic Hospital | Public Hospital |
| Rehabilitation                                      | ✓                | R            | R              | R               |
| Hospital Psychiatric Services                       | ✓                | R            | R              | R               |
| Palliative Care                                     | ✓                | R            | R              | R               |
| Brain & Nervous System                              | ✓                | ✓            | ✓              | R               |
| Eye (not cataracts)                                 | ✓                | R            | X              | R               |
| Ear, nose and throat                                | ✓                | ✓            | ✓              | R               |

|   |   |                     |                       |                        |
|---|---|---------------------|-----------------------|------------------------|
| Tonsils, adenoids and grommets                                  | ✓   | ✓                   | ✓                     | R                      |
| Bone, joint and muscle  | ✓   | ✓                   | ✓                     | R                      |
| Joint reconstructions   | ✓   | ✓                   | ✓                     | R                      |
| Kidney and bladder  | ✓   | ✓                   | ✓                     | R                      |
| Male reproductive system  | ✓   | ✓                   | ✓                     | R                      |
| Digestive system  | ✓   | ✓                   | ✓                     | R                      |
| Hernia and appendix   | ✓   | ✓                   | ✓                     | R                      |
| Gastrointestinal endoscopy                                      | ✓   | ✓                   | ✓                     | R                      |
| Gynaecology   | ✓   | ✓                   | ✓                     | R                      |
| Miscarriage and termination of pregnancy                        | ✓   | ✓                   | ✓                     | R                      |
| Chemotherapy, radiotherapy and immunotherapy for cancer         | ✓   | ✓                   | ✓                     | R                      |
| Pain management   | ✓   | ✓                   | ✓                     | R                      |
| Skin  | ✓   | ✓                   | ✓                     | R                      |
| Breast surgery (medically necessary)                            | ✓   | ✓                   | ✓                     | R                      |
| Diabetes management (excluding insulin pumps)                   | ✓   | ✓                   | ✓                     | R                      |
| Heart and vascular system                                       | ✓   | R                   | X                     | R                      |
| Lung and chest  | ✓   | R                   | X                     | R                      |
| Blood   | ✓   | ✓                   | ✓                     | R                      |
| Back, neck and spine  | ✓   | X                   | X                     | R                      |
| Plastic and reconstructive surgery (medically necessary)        | ✓   | X                   | X                     | R                      |
| Dental surgery  | ✓   | ✓                   | ✓                     | R                      |
| Podiatric surgery (provided by an accredited podiatric surgeon) | ✓   | ✓                   | ✓                     | R                      |
| Implantation of hearing devices                                 | ✓   | ✓                   | ✓                     | R                      |
| Cataracts   | ✓   | R                   | X                     | R                      |
| Joint replacements  | ✓   | R                   | X                     | R                      |
| Dialysis for chronic kidney failure                             | ✓   | R                   | X                     | R                      |
| Pregnancy and birth   | ✓   | R                   | X                     | R                      |
| Assisted reproductive services                                  | ✓   | R                   | X                     | R                      |
| Weight loss surgery   | ✓   | X                   | X                     | R                      |
| Insulin pumps   | ✓   | ✓                   | ✓                     | R                      |
| Pain management with device                                     | ✓   | ✓                   | ✓                     | R                      |
| Sleep Studies   | ✓   | ✓                   | ✓                     | R                      |
| <b>Excess Options</b>   | <b>Premium Hospital</b>   | <b>Mid Hospital</b> | <b>Basic Hospital</b> | <b>Public Hospital</b> |
| Choice of Excess  | ✓   | ✓                   | ✓                     | ✓                      |
| Excess Amount   | \$0<br>\$150<br>\$250<br>\$500  | \$500               | \$500                 | \$0                    |
| Overnight Stays   | Excess is paid once per person per financial year (to a maximum of twice per family policy) no matter how many times a person may be hospitalised. The full excess applies to overnight admissions in a private hospital. Half excess applies to public hospital and all day admissions.<br>Excess does not apply to dependant children under the age of 21 years on family policies. |                     |                       |                        |

OSHC Allianz Global Assistance OSHC Essential Policy

OVHC Allianz Overseas Visitors Cover

Patients are eligible for 100% of the contracted charges for all insurable costs raised by on of our agreement hospitals with a minimum of shared ward accommodation