| AHSA PARTICIPATING FUNDS CONTACT L | | | | Updated November 2023 | Access Gap Cover | |
|--|---|--|--|--|--|---------------------------|
| FUND NAME | ADDRESS | EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS | MEDICAL CLAIMS ENQUIRIES | MEMBERSHIP ENQUIRIES | FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code | ECLIPSE PARTICIPANT ID |
| ACA Health Benefits Fund | Locked Bag 2014 WAHROONGA NSW 2076 | Ph: 1300 368 390 Fax: 02 9847 3357 http://www.acahealth.com.au info@acahealth.com.au | Ph: 1300 368 390 medicalclaims@acahealth.com.au | Ph: 1300 368 390 membership@acahealth.com.au | ACA* | ACA |
| AIA Health Insurance nyOwn, RACQ and AIA Health Insurance are issued by AIA Health nsurance Pty Ltd. | PO Box 7302 MELBOURNE VIC 3004 | Ph: 1800 333 004 https://www.aia.com.au | Medical Claims Enquiries Ph: 1300 300 338 | Membership Enquiries Ph: 1300 300 338 | MYO* | MYO |
| Access Gap Cover is payable under all brands. Australian Unity Health Limited Benefits will be payable up to the Medicare Benefits Schedule (MBS) | 271 Spring St MELBOURNE | Ph: 13 29 39 | health.claims@aia.com.au | health.memberservices@aia.com.au Customer Service Centre | AUF* ANA | AUH |
| only for the following products: Saver Hospital (B1) Simple Hospital (YB2 & YB3), Smart Start (LB), Care 'n Repair (BA & BA3), Budget Hospital (B2), Simple Saver (YCB & YCC). | VIC 3000 | http://www.australianunity.com.au/ | Fax: 1800 852 030 Ph: 1800 035 360 Ph: 13 29 39 http://www.australianunity.com.au/ customerservice@australianunity.com.au customerservice@australianunity.com.au customerservice@australianunity.com.au extra strate | | | |
| CBHS Corporate Health Pty Ltd CBHS Corporate Health Pty Ltd is a new AHSA Fund effective from 1 September 2016. | Locked Bag 5098 PARRAMATTA NSW 2124 | Ph: 1300 586 462 Fax: 02 8604 3576 https://www.cbhscorporatehealth.com.au/ access@cbhscorp.com.au | Ph: 1300 586 462 Fax: 02 8604 3576 access@cbhscorp.com.au | Member Care Ph: 1300 586 462 Fax: 02 8604 3576 | CBC* | CBC |
| CBHS Health Fund Limited Previously called Commonwealth Bank Health Society | Locked Bag 5014 PARRAMATTA NSW 2124 | Ph: 1300 654 123 Fax: 02 9843 7676 https://www.cbhs.com.au/ access@cbhs.com.au | Ph: 1300 654 123 Fax: 02 9843 7676 access@cbhs.com.au | Member Care Ph: 1300 654 123 Fax: 02 9843 7676 | CBH* CBHS | СВН |
| CUA Health Pty Ltd | Locked Bag 2234 BRISBANE QLD 4001 | Ph: 1300 499 260 Fax: 1300 797 066 https://www.cuahealth.com.au/ cuahealth@cuahealth.com.au | Ph: 1300 499 260 Fax: 1300 797 066 cuahealth@cuahealth.com.au | Membership Department Ph: 1300 499 260 Fax: 1300 797 066 cuahealth@cuahealth.com.au | CPS* CUA | CHF |
| Defence Health Ltd Previously called Army Health Benefits Society | PO Box 7518 MELBOURNE VIC 3004 | Ph: 1800 335 425 Fax: 1300 665 096 https://www.defencehealth.com.au/ info@defencehealth.com.au | Access Gap Section Ph: 1800 656 329 hosmedclaims@defencehealth.com.au | Membership Department Ph: 1800 335 425 Fax: 1300 665 096 | AHB* DEF | DHF |
| Frank Health Insurance Effective 1 May 2021) | PO Box 761 GEELONG VIC 3220 | Ph: 1300 481 506 Fax: 03 5222 7478 https://www.frankhealthinsurance.com.au/ frank@frankhealthinsurance.com.au | Access Gap Selection Ph: 1300 437 265 providers@gmhba.com.au | Membership Enquiries: Ph: 1300 481 506 frank@frankhealthinsurance.com.au | GMH | GMH |
| GMHBA Limited | PO Box 761 GEELONG VIC 3220 | Ph: 1300 446 422 Fax: 03 5221 4582 https://www.gmhba.com.au/ service@gmhba.com.au | Access Gap Section Ph: 1300 446 422 providers@gmhba.com.au | Membership Department Ph: 1300 446 422 service@gmhba.com.au | GMH* | GMH |
| HBF Health Limited GMF/Healthguard has merged with HBF. From 13 Feb 2017, HBF participates in all states except WA. | GPO Box 1440 PERTH WA 6845 | Ph: 13 34 23 https://www.hbf.com.au/ memberservices@hbf.com.au | Medical Claims Enquiries Ph: 1300 810 475 Fax: 08 9265 6356 expresspayqueries@hbf.com.au | Membership Enquries Ph: 13 34 23 Fax: 08 9265 6356 memberservices@hbf.com.au | HBF* | HBF |

| FUND NAME | ADDRESS | EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS | MEDICAL CLAIMS ENQUIRIES | MEMBERSHIP ENQUIRIES | identifying the patient's fund) * denotes official fund HCP code | ECLIPSE PARTICIPANT ID |
|--|--|---|--|--|--|---------------------------|
| Health Care Insurance Ltd | PO Box 931 BURNIE TAS 7320 | Ph: 1800 804 950 Fax: 1800 643 969 http://www.hciltd.com.au/ enquiries@hciltd.com.au | Claims Enquiries Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hciltd.com.au | Membership Enquiries Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hciltd.com.au | HCI* | HCI |
| Health Insurance Fund of Australia | GPO Box X2221 PERTH WA 6847 | Ph: 1300 134 060 Fax: 08 9328 3345 http://www.hif.com.au/ info@hif.com.au | Ph: 1300 134 060 Fax: 08 9328 3345 medical.team@hif.com.au | Ph: 1300 134 060 Fax: 08 9328 3345 info@hif.com.au | HIF* | HIF |
| Health Partners | GPO Box 1493 ADELAIDE SA 5001 | Ph: 1300 113 113 Fax: 08 8113 2259 http://www.healthpartners.com.au/ ask@healthpartners.com.au | Access Gap Claims Assessor Ph: 1300 113 113 Fax: 08 8004 9113 medicalclaims@healthpartners.com.au | Ph: 1300 113 113 Fax: 08 8113 2259 ask@healthpartners.com.au | SPS* HP | SPS |
| Navy Health Ltd | PO Box 172 BOX HILL VIC 3128 | Ph: 1300 217 736 Fax: 03 9899 4234 http://navyhealth.com.au/ query@navyhealth.com.au | Medical Claims Assessor Ph: 1300 217 736 Fax: 03 9899 4234 guery@navyhealth.com.au | Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au | NHB* | NHB |
| Nurses & Midwives Health Effective 1 January 2022 Nurses & Midwives Health merged with Teachers Health Fund and is now a brand of Teachers Health Fund. | GPO Box 9812 SYDNEY NSW 2001 | Ph: 1300 344 000 http://www.nmhealth.com.au | Ph: 1300 344 000 | Ph: 1300 344 000 | NMW* NMW | NMW |
| Onemedifund | Locked Bag 25 WOLLONGONG DC NSW 2500 | info@nmhealth.com.au Ph: 1800 148 626 Fax: 1300 673 406 https://www.onemedifund.com.au/ info@onemedifund.com.au | info@nmhealth.com.au Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au | info@nmhealth.com.au Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au | OMF* | OMF |
| Peoplecare Health Insurance Previously Lysaght Peoplecare | Locked Bag 33 WOLLONGONG DC NSW 2500 | Ph: 1800 808 690 Fax: 1300 673 405 https://www.peoplecare.com.au/ info@peoplecare.com.au | Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au | Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au | LHM* | LHM |
| Phoenix Health Fund Limited Previously called Phoenix Welfare Association | PO Box 156 NEWCASTLE NSW 2300 | Ph: 1800 028 817 Fax: 02 4968 2229 http://www.phoenixhealthfund.com.au/ enquiries@phoenixhealthfund.com.au | Ph: 1800 028 817 Fax: 02 4968 2229 nedicalclaims@phoenixhealthfund.com.au | Ph: 1800 028 817 Fax: 02 4968 2229 claims@phoemixhealthfund.com.au | PWA* | PHF |
| Police Health Limited As at 20 Jun 2020, Emergency Services Health is a brand under Police Health, retaining the Eclipse ID of EHS. | PO Box 6111 ADELAIDE SA 5000 | Ph: 1300 057 054 Fax: 08 8112 7099 http://www.policehealth.com.au/Home/ providerenquiries@policehealth.com.au | Ph: 1300 057 054 Fax: 08 8112 7099 providerenguiries@policehealth.com.au | Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au | SPE* PH | POL |

| | Access Gap Cover | |
|---|--|---------------------------|
| 5 | FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code | ECLIPSE PARTICIPANT II |
| | HCI* | |
| | | HCI |

| FUND NAME | ADDRESS | EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS | MEDICAL CLAIMS ENQUIRIES | MEMBERSHIP ENQUIRIES |
|--|--|---|--|--|
| Queensland Country Health Fund Limited Previously called MIM Employees Health Fund Society. Access Gap Cover payable under all QCH Fund products including Territory Health Fund. | PO Box 42 AITKENVALE QLD 4814 | Ph: 07 4412 3500 | Ph: 07 4412 3500 | Ph: 1800 813 415 |
| runa. | | info@queenslandcountry.health | info@queenslandcountry.health | info@queenslandcountry.health |
| Reserve Bank Health Society Limited Previously called Reserve Bank Health Fund | Locked Bag 23 WOLLONGONG DC NSW 2500 | Ph: 1800 027 299 Fax: 1300 309 704 https://www.myrbhs.com.au/ info@myrbhs.com.au | Ph: 1800 027 299 info@myrbhs.com.au | Ph: 1800 027 299 Fax: 1300 309 704 info@myrbhs.com.au |
| Teachers Health Fund Previously called NSW Teachers Federation Health Society. Access Gap Cover payable under all Teachers Health Fund products including UniHealth Insurance. | GPO Box 9812 SYDNEY NSW 2001 | Ph: 1300 728 188 Fax: 1300 728 388 https://www.teachershealth.com.au/ info@teachershealth.com.au | Ph: 1300 728 188 Medical@TeachersHealth.com.au | Ph: 1300 728 188 Fax: 1300 728 388 info@teachershealth.com.au |
| The Doctors' Health Fund Limited Previously called the AMA Health Fund | PO Box Q1749 QUEEN VICTORIA BUILDING NSW 1230 | Ph: 1800 226 126 Fax: 02 9260 9958 https://www.doctorshealthfund.com.au/ info@doctorshealthfund.com.au | Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au | Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au |
| TUH Previously called Queensland Teachers Union Health Society, Teacher's Union Health. Union Health is a new brand issued by TUH effective as at 14 September 2018. | PO Box 265 FORTITUDE VALLEY QLD 4006 | Ph: 1300 360 701 Fax: 07 3252 3239 http://tuh.com.au/ enquiries@tuh.com.au | Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au | Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au |
| Westfund Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover. | PO Box 235 LITHGOW NSW 2790 | Ph: 02 6353 1399 http://www.westfund.com.au/ enquiries@westfund.com.au | Ph: 02 6352 0749 medicalbenefits@westfund.com.au | Ph: 02 6353 1399 enquiries@westfund.com.au |

| | Access Gap Cover | |
|--------|--|---------------------------|
| IES | FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code | ECLIPSE PARTICIPANT ID |
| nealth | QCH* MIM | QCH |
| I | RBH* | RBH |
| | NTF* | TFH |

n.au AMA* AMA m.au QTU* QTU TUH UH WFD* WFD

n.au

| FUND NAME | | IAIL, WEBSITE, TELEPHONE 8 NUMBERS | MEDICAL CLAIMS ENQUIRIES | MEMBERSHIP ENQUIRIES |
|--------------------------------------|--|---------------------------------------|---|----------------------|
| PLEASE NOTE: AHSA FUND NAME | CHANGES AND MERGERS | | | |
| * AHM was taken over by Medibank | | | | |
| * CBHS Corporate Health Pty Ltd is a | a new AHSA Fund effective from 1 September 207 | 16. | | |
| * CPS Health Benefits Society (CPS) | had taken over CUA Members' Benefits Friendly | Society (Credicare) (CUA) and the | hey have taken the name of Credicare Health Fun | nd (CUA). |
| * Emergency Services Health Pty Ltd | was a new AHSA Fund effective 9 January 2017 | , but is a brand under Police Hea | alth effective 20 June 2020. | |
| | | | | |

* Frank Health (GMHBA) joins AGC from 1 May 2021.

* GMF/Healthguard has merged with HBF. From 13 February 2017 HBF participates in AGC in all states except WA.

* GMHBA has joined Access Gap Cover effective 1 April 2016.

* Grand United Health Fund Pty has been purchased by NIB

* health.com.au is a new AHSA member fund effective 1 April 2012. health.com.au integrated with Frank Health effective 1 July 2021.

* myOwn became an AHSA Fund effective 10 July 2017. They have changed their name to AIA Health Insurance effective 1 August 2020.

* Nurses & Midwives Health Pty Ltd is a new AHSA Fund effective from 16 January 2017. It merged with Teachers Health effective 1 January 2022.

* rt health no longer participates effective 15 November 2021. They have been acquired by HCF.

* Transport Health Fund no longer participates effective 15 November 2021. They have been acquired by HCF.

* UniHealth Insurance is brought to you by Teachers Health Fund.

* Union Health is a brand issued by TUH effective 14 September 2018.

* The Westfund Fund ID was updated from WDH to WFD effective 1 August 2011.

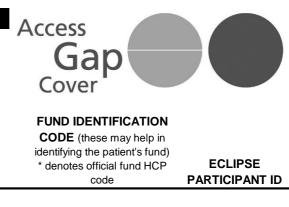
ADDITIONAL NOTES:

* Westfund -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.

* Transport Health -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.

* Australian Unity Health Limited -Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products:

Saver Hospital (B1) Simple Hospital (YB2 & YB3), Smart Start (LB), Care 'n Repair (BA & BA3), Budget Hospital (B2), Simple Saver (YCB & YCC).



IES