



Fund Name: Australian Unity Health Limited
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Chief Executive Officer: Rebecca Harwood
General Manager: Emma Pawlowski
Claims Enquiries: 1800 035 360
Membership Enquiries: 1800 035 360

To confirm patient eligibility and membership level of cover please use the Fund's web-based system www.australianunity.com.au/providerportal prior to admission.

Telephone checks please contact our Member & Provider Services team on 1800 035 360. (8.30am to 5.00pm AEST Monday to Friday)

Notes

Products

For a complete list of Australian Unity's health cover products please refer to the below table.

Excess

Excess applies once per person admitted per calendar year for all hospital products except EC2, EC3, TC2, TC3.

Excess is waived for Dependents <31 years of age insured under a family/single parent family/family plus/single parent family plus membership on all product offering these scales.

The excess is payable per person each calendar year. If the total excess isn't paid after the first hospital admission, the remaining balance of the excess must be paid on any subsequent admissions within the same calendar year for products EC2, EC3, TC2, TC3

The excess is halved for day surgery and waived for Dependents <31 years of age on products TC2, TC3, EC2, EC3, KZ2, KZ3, KS2, KS3, KA2, KA3

Excess waiver for Day only admissions for the following products; LB, SME

Excess waiver for Accident related admissions for the following products AH2, AH3, BA, BA3, B2, DH2, DH3, LB, YB2, YB3, YCB, YCC – see **Accident** notes for more details

Co-payments

For products where a patient co-payment is shown, the member payment applies to all overnight accommodation in hospital

\$15 per night payable for the following products H3, K3, L3, J3 waived for public hospitals and same day admissions

\$55 per night payable for the following products H2, K2, L2, J2, R2, Q2, SS, LS, RF, QF waived for public hospitals and same day admissions. LS, SS, QF, RF co-payments are waived for Accidents.

\$50 per night (capped at \$250 per admission) payable for the following products UH2, UH3 waived for Dependents <31 and same day admissions

\$100 per night (capped at \$500 per admission) payable for the following products VH2, VH3, PH2, PH3, CG3 waived for Dependents <31

Accident

Accident means an unplanned and unforeseen event, occurring by chance, and leading to bodily injuries caused solely and directly by an external force or object requiring treatment from a Medical Practitioner (defined here as a medical doctor who is not the member or a relative of the Member) within 7 days of the event, but excludes injuries arising out of: surgical procedures; unforeseen illness; pregnancy; drug use; and aggravation of an underlying condition or injury.

Accident cover

The following products covers Private Hospital admissions in the event of an accident AH2, AH3, BA, BA3, B2, CH2, CH3, DH2, DH3, IH2, IH3, KB2, KB3, KZ2, KZ3, KS2, KS3, KA2, KA3, LB, MH2, MH3, SH2, SH3, SME, TC2, TC3, TH1, TH2, TH3, TP1, TP2, TP3, VH2, VH3, YB2, YB3, YBD, YCB, YCC

Where a hospital cover offers this benefit, to be eligible, the accident must have occurred after the member has joined the level of cover and has sought medical attention from a registered medical practitioner within seven (7) days of the event. The provision of this benefit is at our discretion; we will ask for the completion of an accident declaration and the member's doctor to complete a medical report.

Exclusions and restrictions:

For Australian Unity's health cover products please refer to the below table.

Product YB2, YB3 (Simple Hospital-Basic+) and YCB, YCC (Simple Saver -Basic+) - Only covers Tonsils, Adenoids & Grommets, Joint Reconstructions, Hernia & Appendix and Dental Surgery and treatment required as a result of an Accident in Private Hospital.

Product B1 only covers treatment at the minimum default benefit as set by the Commonwealth Govt. (MDB)

Product LB only covers non excluded treatments if a day stay, otherwise is restricted.

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